

Warranty Information

"The name trusted in roofing since 1906"



Warranty Offerings – Heat-Weld TPO and PVC

| Warranty Type | Warranty Fees | |
|--|-----------------------------------|----------|
| | Cost/SF | Min \$ |
| Membrane Only - 10 Years | \$0.00 | \$25.00 |
| Membrane Only - 15 Years ⁴ | \$0.01 | \$100.00 |
| Membrane Only - 20 Years ^{4,6} | \$0.02 | \$200.00 |
| 20-Year Single Ply Roof System Limited Warranty ^{3,4,6} | \$75 per 500 squares ⁷ | |
| Standard - 10 Years ^{3,4} | \$0.05 | \$400.00 |
| Standard - 15 Years ^{3,4} | \$0.08 | \$525.00 |
| Standard - 20 Years ^{2,3,4,6} | \$0.11 | \$800.00 |
| Standard -10 + Membrane -15 ^{3,4,5} | \$0.06 | \$500.00 |
| Standard -10 + Membrane -20 ^{3,4,5} | \$0.07 | \$600.00 |
| Standard -15 + Membrane -20 ^{3,4,5,6} | \$0.10 | \$725.00 |
| Premium - 10 Years ^{1,3,4} | \$0.04 | \$350.00 |
| Premium - 15 Years ^{1,3,4} | \$0.07 | \$475.00 |
| Premium - 20 Years ^{1,2,3,4,6} | \$0.10 | \$750.00 |
| Premium-10 + Membrane-15 ^{1,3,4,5} | \$0.05 | \$450.00 |
| Premium-10 + Membrane-20 ^{1,3,4,5,6} | \$0.06 | \$550.00 |
| Premium-15 + Membrane-20 ^{1,3,4,5,6} | \$0.09 | \$675.00 |

Important Warranty Notes:

Current Warranty fee schedules are as listed. Note: Any applicable taxes will be added to your warranty fee. Please contact Mule-Hide for pre-approval when applying for any non-published Warranty timeframes.

- ¹ Mule-Hide System Warranties are offered only on new construction and total tear-off projects, or for recover (retrofit) projects when a moisture survey has been performed and accepted by Mule-Hide. Acceptable survey types are nuclear, infrared, conductive and core cuts. Results of the moisture survey must be submitted with the Warranty application for recover applications. All wet roofing materials found in the survey must be removed.
- ² Refer to 20-Year Design Enhancement Documents
- ³ These warranties are only available to Mule-Hide Warranty Eligible Applicators.
- ⁴ Commercial projects only. System Warranties are not available for residential projects.
- ⁵ Upon expiration of the System warranty component the terms and conditions of the membrane only warranty apply.
- ⁶ Requires Min. 60 mil reinforced TPO or Min. 60 mil reinforced PVC membrane or Min. 50 mil reinforced PVC KEE.
- ⁷ Warranty fee is \$75 per each 500 squares. 0 to 500 squares is \$75. 501 to 1,000 squares is \$150. 1,001 to 1,500 squares is \$225, and so forth.

Mule-Hide Limited Membrane and NDL System Warranties are only valid when components are installed according to manufacturers' specifications. Always refer to Mule-Hide Application Guidelines for additional information.